

Email Password Reset Help Document

Resetting of E-Mail Password

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graph TD; A[Resetting of E-Mail Password] --> B["If You Remember Mail Password and wants to change, goto Page 3  
Click Here"]; A --> C["Reset E-Mail Password Using OTP, goto Page 6  
Click Here"];
```

[If You Remember Mail Password and wants to change, goto Page 3](#)
[Click Here](#)

[Reset E-Mail Password Using OTP, goto Page 6](#)
[Click Here](#)

How to Reset Email Password

E-Mail Password Reset can be done in two ways.

If one remembers Email password, [Click here](#) to Reset it By Using Current known Password.

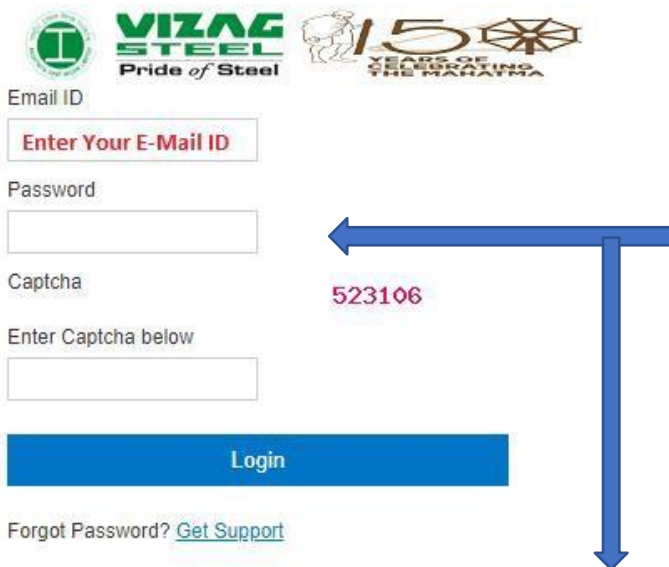
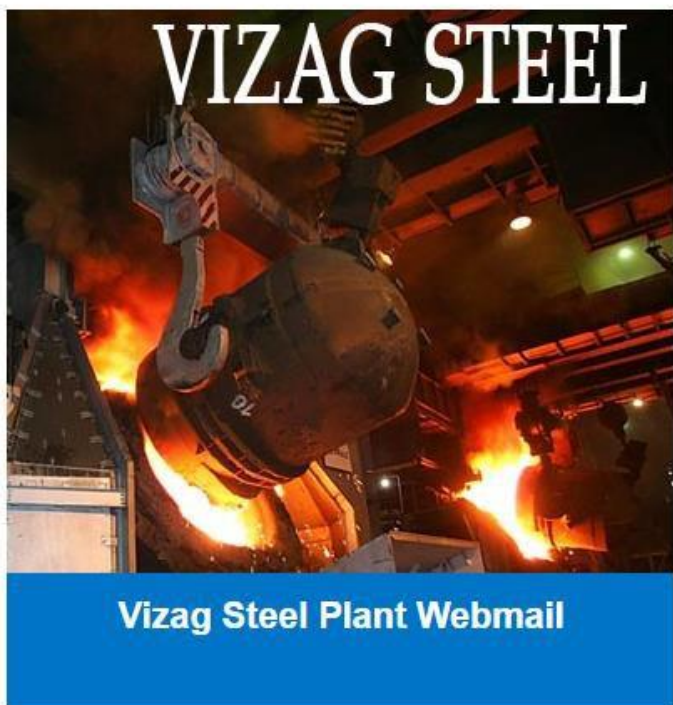
or

If Email password is lost / forgotten, [Click here](#) to Reset By OTP SMS

OTP SMS can be used to temporarily Login to webmail. Then you can reset your password to a stronger password of your choice from Webmail.

Use Internet Explorer 11(IE11) Or Firefox 35 and above Browser only.

<https://webmail.vizagsteel.com/>



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Email ID

Password

Captcha
523106

Enter Captcha below

Forgot Password? [Get Support](#)

A blue arrow points from the captcha '523106' to the password field, and another blue arrow points from the captcha to the bottom of the page.

**If You Remember Old Password Enter Here.
Or
Enter Temporary Password Generated By OTP SMS**

Click on Settings

The screenshot shows the webmail interface for Vizag Steel Plant. The top navigation bar includes icons for Mail, Contacts, Calendar, Tasks, Settings (circled in red), and Apps. Below the navigation bar is a toolbar with actions like Refresh, Compose, Reply, Reply all, Forward, Delete, Mark, and More. The main content area displays an email list with columns for From, Date, Size, and To. The left sidebar shows folders like Inbox, Drafts, Sent, Trash, Junk Email, and Junk E-mail. The bottom of the page features a gear icon and a 1% progress indicator.

Click on Password on the left pane menu.

The screenshot shows the 'Change password' settings page. The left sidebar menu has 'Password' highlighted. The main content area contains three password input fields: 'Current Password', 'New Password', and 'Confirm New Password'. Red arrows point to the 'Current Password' field with the text 'Enter Your Old Password Here' and to the 'Confirm New Password' field with the text 'Set Your New Password Here'. Below the input fields, a red-bordered box contains the following password requirements:

- Password must be at least 8 characters long.
- Password must include at least one number and one punctuation character.

At the bottom, there are two example passwords: 'Example1 : India@123' and 'Example2 : 123@india'. A 'Save' button is located in the bottom right corner.

Ensure that "Password saved Successfully" message comes on screen.

VSP Intranet > Home x Employee Information S x Vizag Steel Plant W

Secure | https://webmail.vizagsteel.com/?_task=settings&_action=

[Contact Us] ssg_ccc@vizagsteel.com Logout

Mail Contacts Calendar Tasks Settings Apps

Settings

Change password

Preferences

Folders

Identities

Responses

Filters

Vacation

Password

Current Password:

New Password:

Confirm New Password:

- Password must be at least 8 characters long.
- Password must include at least one number and one punctuation character.

Save

✓ Successfully saved.

SMS based Password reset Procedure:

Open webmail.

VSP Intranet > Home x Vizag Steel Plant Webmail x https://mailsupport.vizag: x +

https://webmail.vizagsteel.com

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Email ID

Password


Captcha 900035

Enter Captcha below

Login

Forgot Password? [Get Support](#)

Click here to E-Mail Password Reset using OTP



Forgot your password?

You can reset your webmail password here.

Enter your registered e-mail address

Enter your 10 digit mobile number

Enter captcha code

F9RFXETX

For any queries, please contact mailsupport@vizagsteel.com

Note: OTP sms will be sent to non DND mobile numbers only

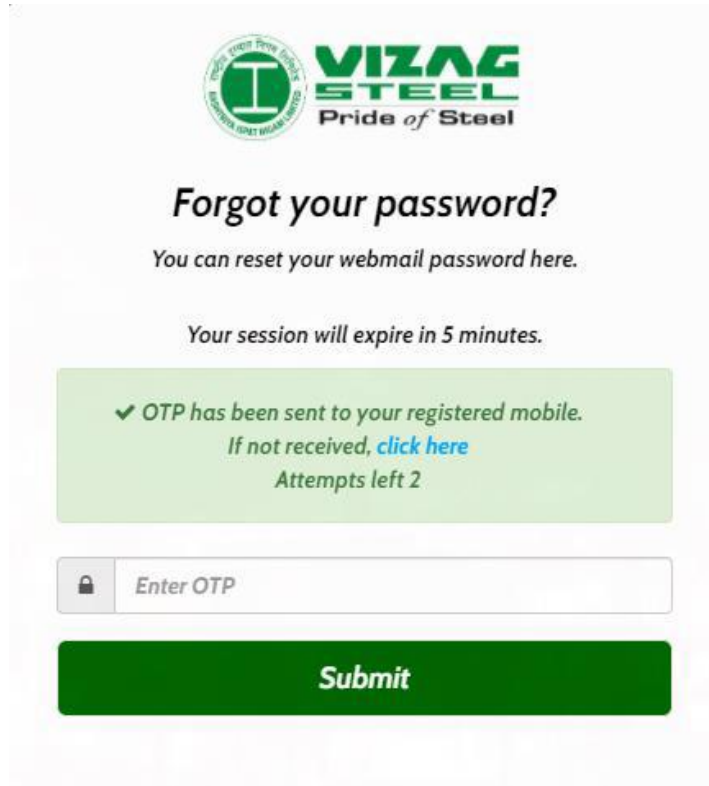
You can check your mobile DND status [here](#)


Note: **OTP** gets generated, when email id and Registered Mobile number are matched. OTP SMS will come to your mobile.



(As this process involves Third party Service providers, Please use the EIS based password reset procedure, if OTP failed to reach your mobile.)

Enter OTP received in your mobile to Login (See screenshots provided below)



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Forgot your password?

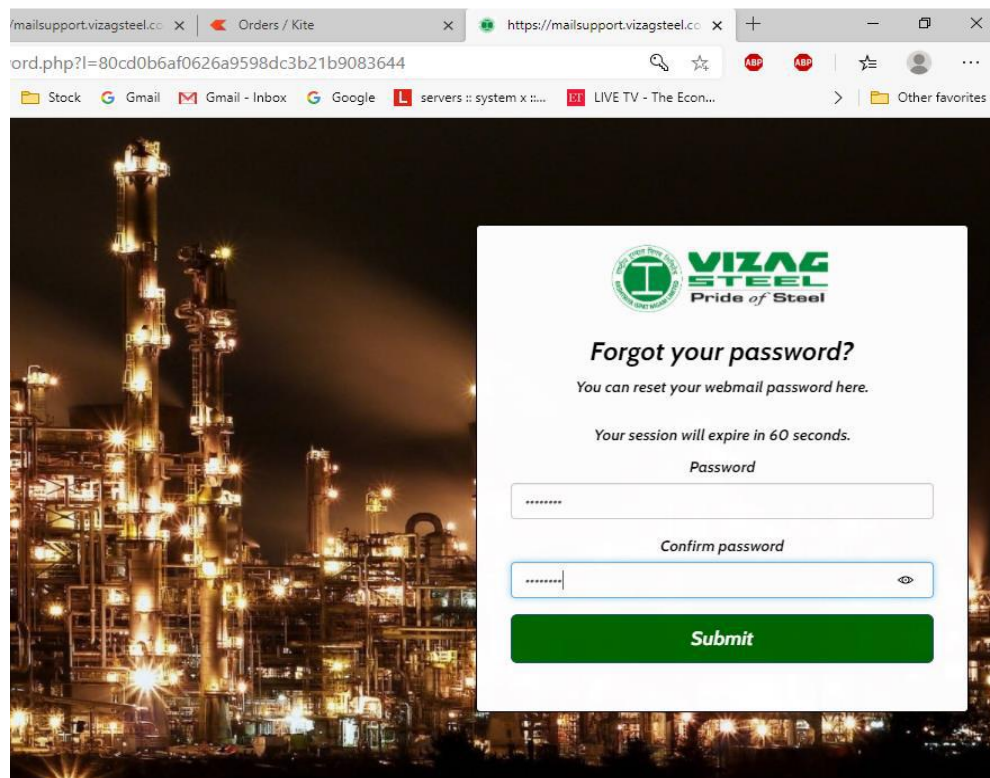
You can reset your webmail password here.

Your session will expire in 5 minutes.

✓ OTP has been sent to your registered mobile.
If not received, [click here](#)
Attempts left 2

Submit


Reset Your Password Here



mailsupport.vizagsteel.co x Orders / Kite x https://mailsupport.vizagsteel.co x

ord.php?l=80cd0b6af0626a9598dc3b21b9083644

Stock Gmail Gmail - Inbox Google servers :: system x LIVE TV - The Econ... Other favorites

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Forgot your password?

You can reset your webmail password here.

Your session will expire in 60 seconds.

Password

Confirm password

Submit