

## HOW TO CHECK CASHLESS CLAIM

[www.vidalhealthtpa.com](http://www.vidalhealthtpa.com)

VIDAL HEALTH  
THIRD PARTY ADMINISTRATOR

Formerly TTK HEALTHCARE TPA PRIVATE LIMITED

LOGIN Provider Login Branches

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VIDAL HEALTH TPA PRIVATE LIMITED  
Strikes gold at the prestigious  
Indian Insurance Awards 2015  
TPA OF THE YEAR-2014-2015

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Vidal Health TPA wishes you a happy healthy new year.

Customer speaks  
Read more  
Dear Gurprit Singh,  
I would like to take this opportunity to express my heartfelt thanks to you for your very active response & support to me even beyond your shift timings (early morning & late evenings) while that dark & unforeseen incident happened in my life.  
Your guidance & response helped me to sail through that tough time. Apart from

Third Party Administrator  
We, at Vidal Health TPA Pvt Ltd, believe customer satisfaction is of utmost importance and constantly strive to achieve the same.  
Click here  
Wellness  
Healthier employers are better performers, encourage employees to account for their own health.  
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Health Tools  
Lean Body Mass  
How much of my weight is lean mass & how much is fat?  
Increasing your lean mass while reducing your fat content is key  
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11:19  
09-07-2016

## 2<sup>nd</sup> Step - Login to Employee login

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Vidal Health TPA Pvt. Ltd. is India's 1<sup>st</sup> TPA to get the ISO 22301:2012 certification for Business Continuity Management System.

Customer speaks  
Read more  
I wish to thank the Vidal TPA team for a delightful and seamless cashless process during my wife's maternity hospitalization. I received excellent support from Sagar at Vidal who was almost round the clock available for any queries or issues that I faced through my stay at the hospital. Even though it was not a planned hospitalization (that too on a Sunday!), Sagar ensured that all the documentation/process work was managed smoothly and I could get the benefit of the cashless facility.

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11:20  
09-07-2016

### 3<sup>rd</sup> Step - Enter Group CODE : R0428 , Select Policy Number : Enter Employee number

The screenshot shows the Vidal Health login interface. At the top, there is a navigation bar with the Vidal Health logo and the text 'THIRD PARTY ADMINISTRATOR'. Below this, a red error message states: 'The following errors have occurred - 1. Invalid Login ID/Password, remember login is case-sensitive.' The login form contains the following fields: 'Group Id:' with the value 'R0428', 'Policy No.:' with the value '620300/34/16/04/000000', 'User Id:' with the value '100001', and 'Password:' with masked characters. There are 'Login' and 'Close' buttons, and links for 'Forgot Password' and 'Change Password'.

### 4<sup>th</sup> Step - Select Pre auth

The screenshot shows the 'Pre-Auth Status' page in the Vidal Health system. The page header includes 'Welcome K VIJAYAN' and 'Date: 09/07/2016'. The main content area displays a 'List of Members - [620300/34/16/04/0000001]' with a table containing the following information:

Member ID	Member Name
VIZ-NI-R0428-001-0000003 - K VIJAYAN	
VIZ-NI-R0428-001-0000003-A / K VIJAYAN / Self / Pre-Auth(No)	
VIZ-NI-R0428-001-0000003-B / K GEETHA / Spouse / Pre-Auth(No)	

Below the table, a 'NOTE' section states: '1. Please click on the NAME OF THE MEMBER to view the status of the Preauth.'

### 5<sup>th</sup> Step - Select any of the card member to know the STATUS OF cashless claim

Vidal Health TPA - Windows Internet Explorer  
https://tips.vidalhealthtpa.com/OnlineHistoryAction.do

**VIDAL HEALTH**  
THIRD PARTY ADMINISTRATOR

Welcome **K VIJAYAN** | Date: **09/07/2016** | Logout

**RASHTRIYA ISPAT NIGAM LTD**

Online Information | Pre-Auth Status

Home | Enrollment | **Pre-Auth** | Claims | Change Password

List of Members - [620300/34/16/04/00000001] E-Card

<b>VIZ-NI-R0428-001-0000003 - K VIJAYAN</b>
<a href="#">VIZ-NI-R0428-001-0000003-A / K VIJAYAN / Self / Pre-Auth(No)</a>
<a href="#">VIZ-NI-R0428-001-0000003-B / K GEETHA / Spouse / Pre-Auth(No)</a>

**NOTE :**  
1.Please click on the NAME OF THE MEMBER to view the status of the Preauth.

CARE Vizag Insurance  
FinalBill of Mr. Venkataramana VIZ-0716-PA-0000034  
Dear Sir / Madam

11:33  
09-07-2016