



# CUSTOMER SERVICE



RINL believes 'Customer is the most important person in its premises'. RINL has extended a host of customer services facilitating customer making RINL its first choice. In its ongoing efforts to step up customer services, RINL has decided to extend the following additional services to bring customer delight.

## Dial your D(C) :

Customers and suppliers are encouraged to contact Director (Commercial), RINL in case of any difficulty on any business issue relating to RINL.

Phone No: 0891-2518370 (4PM - 6PM), Email : [dcrinl@vizagsteel.com](mailto:dcrinl@vizagsteel.com),  
SMS Mobile - 8008143732

## Customers day : Friday

RINL has declared all Fridays of the month as Customers day.

Customers and suppliers are welcome to meet Director (Commercial), RINL between 4.00 PM to 6.00 PM on these days at:

### Office of Director (Commercial),

Room No. 316, 1st Floor,  
Administrative Bldg.,  
Visakhapatnam Steel Plant,  
Visakhapatnam – 530 031.  
Phone No: 0891-2518370.



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All customers and suppliers are requested to avail this opportunity and be partners in the progress of RINL.