

For any queries related to SRM E-Auction

1. Please click the following link to refer to FAQs for common issues and resolutions

<https://srm.vizagsteel.com/iri/go/km/docs/documents/faqs.pdf>

2. **For Clarifications on RFx and Auction:** Contact the concerned Dealing Officer (Refer NIT document of RFx for dealing officer Contact Details / check and reply to Tender related e-Mails that are sent to your e-Mail.)
3. **Password Reset:** You can reset your password by clicking on **Get Support** and giving your user id and email-id associated, if you don't remember your password. New password will be sent to your registered email id.
4. **User Manuals:** Please refer to the user manuals available in home page for submitting bid and participating in Auction
5. **For SRM portal/ technical issues, contact:**

a. SRM help desk **0891-2518646**

b. **You can write to :** Mail-id: srm_support@vizagsteel.com